

U.S. Department of Transportation

# National Highway Traffic Safety Administration

January 27, 2015

Mr. Will Swindell Senior Engineer Nissan North America, Inc. P.O. Box 685001 Franklin, TN 37068

Subject: Hood Release Cable Assembly

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215MR

15V-033

#### Makes/Models/Model Years:

INFINITI/JX35/2013 INFINITI/QX60/2014 INFINITI/QX60 HYBRID/2014 NISSAN/PATHFINDER/2013-2014 NISSAN/PATHFINDER HYBRID/2014

Mfr's Report Date: January 23, 2015

NHTSA Campaign Number: 15V-033

**Components:** 

STRUCTURE:BODY:HOOD:HINGE AND ATTACHMENTS

Potential Number of Units Affected: 170.665

## **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain model year 2013-2014 Nissan Pathfinder vehicles manufactured June 20, 2012, to November 18, 2013, 2014 Nissan Pathfinder Hybrid vehicles manufactured July 18, 2013, to November 18, 2013, 2013 Infiniti JX35 vehicles manufactured November 29, 2011, to June 14, 2013, and 2014 QX60 vehicles manufactured May 16, 2013, to November 18, 2013, and 2014 Infiniti QX60 Hybrid vehicles manufactured July 18, 2013, to November 18, 2013. In the affected vehicles the hood release cable assembly may have been installed incorrectly preventing the latching claw from fully engaging. The secondary latch may remain in the open position when the hood is closed.

### **Consequence:**

If the primary hood latch is released and the secondary latch fails during operation of the vehicle, it could cause the hood to open during vehicle operation impairing the drivers vision, increasing the risk of a vehicle crash.

## Remedy:

Nissan will notify owners, and dealers will modify the angle of the hood release mechanism to provide additional length to the release cable, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Nissan customer service at 1-800-647-7261.



#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

